Field Application Engineer (m/f/d)

REAL-TIME SYSTEMS

For our office in **Ravensburg (or remote)** we are looking for a **Field Application Engineer** (m/f/d) at the earliest possible date.

YOUR TASK

- Define customer-oriented requirements for product development
- Serve as first eye-level contact for the customer's technical staff
- Perform detailed analyses of customer requirements and issues
- Develop specific solutions in close cooperation with our customers
- Elaborate and review application examples and user documentation
- Liaise between the customer, sales, and product management
- Prepare and conduct workshops, trainings, and technical presentations
- Design Win – work closely with sales to successfully solve customer-specific challenges
- Cooperate closely with the customer's development department
- Implement customer's at our company
- Build and maintain close customer relationships

YOUR SKILLS

- Degree in a technological field or comparable technical training
- Enjoy working with our worldwide customers and intercultural exchange
- Excellent communication and moderating skills
- Experience in software update processes on machines and systems
- Some experience with real-time operating systems or Windows/Linux is a plus
- Perseverance in root cause analysis of customer requirements or problems
- Solid understanding of software development processes
- Willingness to travel (locally as well as internationally)
- Advanced English skills (B2 or better) and very good German skills
- Open and communicative personality with a strong sales and customer orientation
- High degree of ownership as well as thorough problem solving skills

Join our successful team!
We look forward to receiving your complete application & salary expectation:

www.real-time-systems.com/jobs