



Support Engineer (m/f/d)



For our office in **Ravensburg (or remote)** we are looking for a **Support Engineer** (m/f/d) at the earliest possible date.

YOUR TASK

- Define customer oriented requirements for product development
- In depth analysis of customer issues
- Develop solutions in close collaboration with customers
- Provide inputs and feedback to development and test
- Write and review application notes and user documentation
- Defines and perform acceptance tests
- Trainer/Mentor for First Level Support

YOUR SKILLS

- Quality driven
- Completed technical studies/training or comparable
- Curious for worldwide customers and intercultural exchange
- Persistent in narrowing down issues to the root cause
- Good understanding for software development processes
- Strong communication and presentation skills
- Able to travel domestic as well as international
- Advanced English and German (B2 or better)

Join our successful team!
We look forward to receiving your complete application & salary expectation:

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